

September 26, 2016

Meditation Notice

Please note that while I am fully willing to mediate this matter, it is currently the subject of both an FCC complaint and a California PUC complaint, that was filed alongside this formal dispute, after three IPR submissions/appeals by Customer Service failed.

I intend to escalate the informal FCC complaint to a formal complaint, if this matter is not resolved with the restoration of UDP on my account - alongside reimbursement for the loss of service.

As such, I cannot stipulate to blanket confidentiality in this mediation at this time. It could impact my ability to testify before the Commission on the full scope of communication and engagement that I have had with Verizon.

I welcome mediation with Verizon without confidentiality - and encourage Verizon to simply grant the requests in my complaints; namely, restoration of \$29.99 UDP on my account, and a bill credit for the loss of service.

Thanks.

Sincerely,

Christopher Price